

## QUALITY POLICY

CabTec's quality policy is customer, employee, profit, and environment oriented at the same time. This involves the fulfilment of customer's individual needs, which we strive to achieve in order to ensure that our products are better, or at least at the same standard, as those of our competition.

As a result of the company's philosophy and image, integrated marketing and quality management are determining elements of our quality policy. The definition and assurance of quality are based on economic grounds. This means that we ensure the achievement of the required quality in the most cost-effective way possible, while also considering the aspects of the environment.

While realising our quality policy, we apply the following accountable principles:

- Quality control management is a managerial dedication and a permanent task for all employees.
- Through our quality control system, we continually develop the quality consciousness of all of our employees in order to accomplish the zero error strategy.
- All of our employees in their own special fields are responsible for quality and they are obliged to report any deviations (even if they occur outside their fields) to their supervisors.
- All of our employees are aware of the facilities (instructions) that are needed to achieve the quality goals related to own special fields and they know when and where they have to obtain the missing information.

We have an integrated quality and environmental management system in place. Our priority goals related to quality are the zero error strategy and an entrepreneurial attitude.